

NIAGARA WINE TRAIL

Visitor Guidelines

As the Niagara Wine Trail has expanded, so has the number of visitors, including those arriving by limos and buses. In order to ensure everyone has a pleasant, enjoyable and safe experience, the Niagara Wine Trail has adopted the following policy guidelines applicable to all visitors.

In accordance with New York State law it is **ILLEGAL** for a winery to serve alcohol to anyone less than 21 years of age or to anyone who appears to be intoxicated. Likewise, it is **UNLAWFUL** for visitors to bring any alcoholic beverages, including wine, onto any Niagara Wine Trail premises. Visitors may be asked to show proof of their age.

Individuals, groups or members of a group, exhibiting any unlawful behavior or any anti-social behavior will be asked to leave the winery premises with no refund of paid tasting fees. Unlawful behavior includes, but is not limited to, intoxication, theft, use of illegal drugs, excessive profanity, indecent exposure, urination in public, violation of New York State's open container laws, and littering.

With respect to operators of limos and buses transporting visitors to wineries the following special terms and conditions apply.

1. The member wineries of the Niagara Wine Trail have adopted a Transportation Company Incident Monitoring Process to track the number and severity of incidents involving clients of transportation companies who visit member wineries. Incidents reports and the related summary will be reviewed each month at the wine trail member meeting.
2. Transportation companies that demonstrate a pattern of arriving at wineries with guests that demonstrate illegal or inappropriate behavior may be refused access to Niagara Wine Trail properties.
3. To assure that your group has the best wine trail experience possible, questions to ask each of the wineries on your itinerary as you plan each of your trips include:
 1. What are the tasting fees?
 2. Are reservations required?
 3. What are the hours the winery can accommodate large groups?
 4. Are there special requirements or amenities for large groups?
 5. Is there special parking for limos and buses?
 6. Is "party paraphernalia" (wine glasses, food, balloons, straws etc) allowed?
 7. Please make reservations for groups larger than 10 with each of the wineries you plan to visit, indicating your expected time of arrival so that each can be prepared for your group.

Estimated time of arrival: If you do have a reservation for a certain time, please let the winery know if you are behind schedule. We suggest you call each winery you plan to visit to advise it of the estimated time of your arrival as you depart from one winery for the next one on your list. Wineries strive to accommodate those with reservations, however, please be patient during peak hours.

Effective March 26, 2014

Niagara Wine Trail –Transportation Company Pledge

The member wineries of the Niagara Wine Trail recognize the importance of full compliance with all Federal, New York State, and local laws as well as the need to maintain an environment that is safe and enjoyable for all patrons who visit our winery properties.

As a transportation company that transports groups of patrons to our member wineries, we ask that you work with us by acknowledging your understanding and commitment to helping us complying with Federal, State, and local laws to maintain a safe and respectful environment at our winery establishments.

Transportation Company Pledge of Patron Conduct:

As a transportation company serving the member wineries of the Niagara Wine Trail, we agree to work with the member wineries in maintaining a legally compliant and safe environment at all winery properties. As such, the owners agree to the follow all Niagara Wine Trail guidelines then in effect and to take appropriate action to assure itself that its employees shall conduct themselves accordingly:

Public intoxication. We agree to not discharge groups or individuals within a group who demonstrate intoxicated behavior. We understand that if a group or individual from a group is discharged from the vehicle onto the winery property, the entire group, at the owner's discretion, may be asked to leave immediately without any refund of tasting fees.

New York State Open Container Law – Drivers will not permit passengers arriving at a Niagara Wine Trail property to exit the vehicle with alcoholic beverages. We understand that if a group or individual from a group is on a winery property with an open container of alcohol, the entire group, at the owner's discretion, may be asked to leave immediately without any refund of tasting fees.

Compliance with other laws and behavioral standards: We understand and agree that a group or an individuals within a group may be asked to leave the winery premise, without refund of tasting fees, if they exhibit any unlawful behavior or any anti-social behavior including, but not limited to:

- Theft or attempted theft;
- Use of illegal drugs;
- Excessive profanity;
- Indecent exposure;
- Urination in public;
- Littering;
- Loud music.

The _____ agrees to assist the Niagara Wine Trail and all its members in maintaining a safe and enjoyable environment for its patrons and employees and will it direct its employees to comply with the above guidelines at

all times.

: _____
Authorized Representative

Date:_____